



1. The mission: "The USO lifts the spirits of America's troops and their families."
2. USO stands for the United Service Organizations and it is a private, nonprofit and non-partisan organization.
3. The USO supports our military men and women and their families with special emphasis on those we feel need us most: our wounded, ill and injured troops, their families and caregivers; families of the fallen; deployed troops; and military families, many of whom have endured numerous deployments.
4. How do you measure the value of the USO to troops and families? The 2012 TELL USO survey just concluded with record number of completions. The 2011 data shows that 87% of those surveyed felt that the USO boosts the morale of the troops. 82% of those surveyed felt the USO lets them know that "my country supports me."
5. The USO has more than 160 locations worldwide – including locations in Europe, the Pacific, stateside, and Southwest Asia, including 9 centers in Afghanistan visited nearly 120,000 times a month.
6. In 2011, more than 24,000 volunteers provided 1.26 million hours of service around the world.
7. Including all USO Centers around the world, the USO has fewer than 600 paid staff.
8. USO Centers are visited by troops and their families more than 8 million times per year.
9. In 2011, it cost \$1.2 million to run a large USO center at Bagram or Kandahar, Afghanistan.
10. The USO has distributed nearly 3 million prepaid international calling card to deployed troops.
11. The USO's satellite-based Private Telephone Network provides free phone calls and Internet bandwidth to USO Centers in Afghanistan and Kuwait. This year more than 2 million calls have been place by troops stationed in Southwest Asia – that is more than 21 million minutes of free talk time to reconnect with their families.
12. Since January 2012, the USO has deployed 77 celebrity entertainers on 64 tours to 21 countries and 13 states, entertaining more than 254,000 troops and military families. Ten of these tours were to a combat zone. To date, the USO has delivered more than 503 special entertainment events to include concerts, handshake tours, autograph signing, hospital visits and movie screenings.
13. The Sesame Street/USO Experience for Military Families, the USO's first-ever traveling tour designed specifically for families and the USO's longest-running tour, has performed more than 631 shows on 137 military bases in 33 states and 11 countries worldwide and lifted the spirits of more than 401,000 troops and military families since 2008.
14. Through the United through Reading's Military Program, more than 200,000 recordings have been sent to military families since the program's inception in 2006.

15. USO Warrior and Family Care is the comprehensive long-term program to support wounded, ill and injured troops and their families/caregivers as well as families of the fallen. The USO has established a continuum of care designed to help support this special group by helping them to build the hope and confidence they need to heal with honor and work towards a full and rewarding life.
16. The USO spends approximately 90% of its resources on program related activities.
17. A \$25 donation for Operation USO Care Package purchases valued necessities and covers packing materials shipping costs. USO volunteers assemble the care packages. Since 2003, the USO has distributed more than 2 million care packages to deployed troops.
18. *ON ★PATROL* magazine was recently honored by Association Media and Publishing with a 2012 Bronze EXCEL Award for General Excellence in Magazines with circulation of 100,000 or more.
19. There are more than 2.5 million military personnel*. That number includes DoD Active Duty military personnel (more than 1.4 million), DHS' Active Duty Coast Guard members (41,327), plus DoD Ready Reserve and DHS Coast Guard Reserve members (1,078,621). The breakdown by Service branch, Selected Reserve and National Guard component is as follows:
 - Active Duty: (1.45m)
 - Army Active Duty- 561,979
 - Air Force Active Duty- 329,640
 - Navy Active Duty- 323,139
 - Marine Corps Active Duty- 202,612
 - Coast Guard Active Duty- 41,327
 - Selected Reserve and National Guard: (1.07m)
 - Army National Guard- 366,906
 - Army Reserve 284,192
 - Air National Guard- 107,676
 - Air Force Reserve- 110,674
 - Navy Reserve- 102,349
 - Marine Corps Reserve- 97,087
 - Coast Guard Reserve- 9,737
20. Among our nation's active duty population, there are almost 2 million family members. 44% of active duty service members have children and 42% of those children are under the age of six.*

*2010 Report issued by the Office of the Deputy Under Secretary of Defense